

## Frequently Asked Questions - Residential Student Edition

### **What if I am traveling over Spring Break?**

Individuals who have been on a cruise ship, traveled internationally, or to areas of this country identified as “hot zones” for the virus (e.g., Florida, California, New York, the state of Washington) AND any individuals who have had close contact with anyone who is symptomatic or has a confirmed case of the virus will be asked to self-isolate from the campus community. We ask that you self-isolate at your home address for 14 days prior to coming back to campus. If that is not an option for you, please notify Residence Life immediately so we can review our options with you to make your return to campus safe for the entire community.

### **When should I self-isolate?**

Students should quarantine themselves for 14 days if they have been somewhere where they may have been exposed to COVID-19. Self-isolation is for students who currently do not show symptoms of having COVID-19, but are distancing themselves from others to help prevent the spread in case they may be carrying the virus.

### **Where might I have been exposed to COVID-19?**

Individuals who have traveled internationally or to areas of this country identified as “hot zones” for the virus (e.g., Florida, California, New York, the state of Washington) increase an individual chance for exposure. This list is being continuously updated, so check the CDC website for a list of countries at high risk of spread - <https://www.cdc.gov/>.

### **What are the symptoms of COVID-19?**

Early symptoms of COVID-19 are high fever and dry cough. More serious symptoms are shortness of breath. A runny nose is not a common symptom of COVID-19.

### **If I have mild symptoms of COVID-19, what do I do next?**

Isolate yourself from others and continue best health practices of washing your hands, covering your coughs, wiping down surfaces, getting plenty of fluids, and a lot of rest. You should call **2-1-1**, your doctor, or GV Health Services at 263-2823 on Tuesday and Thursday (7:30 a.m. - 4:00 p.m.) to seek other advice. Since there are a limited number of COVID-19 testing kits, local medical professional will advise you whether or not to come in to get tested.

### **If I have tested positive for COVID-19, who do I contact at Grand View University?**

If you are a residential student living on campus and have tested positive for COVID-19 contact Adam Demers, Director of Residence Life, at [ademers@grandview.edu](mailto:ademers@grandview.edu) or call 263-2886. If you are a commuter student and have tested positive for COVID-19 contact Jason Bauer, Associate V.P. for Student Affairs, at [jbauer@grandview.edu](mailto:jbauer@grandview.edu) or call 263-2887.

### **How long after I have had symptoms do I need to stay isolated?**

It is recommended that you should stay isolated from others for 72 hours after you no longer are showing any symptoms.

### **Should I stay on campus?**

We **strongly recommend** to check out of your residential space at your earliest convenience to lower the risk of health concerns, both to yourself and others. Residence Life will use the Express Checkout Process to maximize the effectiveness and efficiency of leaving campus.

Campus housing, however, will remain an option as we recognize that, for some, campus housing is considered a primary residence and full- or part-time employment in the local area is essential. Therefore, we will not require students to leave campus housing, but we **strongly encourage** checking out of your residential space at your earliest convenience to minimize potential spreading of the virus.

### How do I check out of my room?

Residence Life staff will be using our express checkout process this semester. Students can checkout at anytime by dropping off their room key once they have emptied their room. All students have until Friday, April 24<sup>th</sup> to check out of their residential space. Summer housing residents will not need to check out of their housing prior to moving into their summer housing space.

### HOW TO COMPLETE A CHECKOUT THIS SEMESTER

- 1) Completely remove all belongings from your room
- 2) Clean your bedroom and any common spaces in your room
- 3) Take a picture to document the condition of your room for your records
- 4) Drop off your key to one of the following locations.
  - a. Student Life Office: M-F, 8:15am - 4:30pm
  - b. Key Drop Box, Student Center Welcome Desk: All evening and weekend hours (Your student ID will open Student Center doors from 7am – 10pm, for access outside of those hours contact Campus Security at 515-263-6000)
- 5) Once you drop off your key, your ID access will be deactivated for your room and residence hall

In order to help Residence Life staff make checkout preparations, please complete this [form](#).

### What are the food options if I stay on campus

Grand View will having the following food options available on campus. All food location will be take-out only.

Location	Monday – Friday	Saturday-Sunday
Einstein's	7:45am – 2pm	CLOSED
GV Express	7:45am – 9pm (closes at 3pm on Friday)	CLOSED
Dining Hall	Hot Breakfast: 8am – 9:30am Continental Breakfast: 9:30am – 11am Lunch: 11am – 1pm Dinner: 5pm – 6:30pm	Brunch: 10:30am -12pm Dinner: 5pm – 6:30pm

### Can I go to the dining center if I am choosing to self-quarantine or am experiencing mild symptoms of COVID-19?

Grand View University Residence Life has established a plan to deliver meals to students on campus. If you are interested in more information about getting meals delivered please contact Adam Demers, [ademers@grandview.edu](mailto:ademers@grandview.edu)

### Will I still be able to live on campus during the summer?

Yes, Grand View University will still be keeping our housing open for students during the summer.

### What if my roommate(s) have been exposed to COVID-19 or are showing symptoms?

If Grand View identifies (or a student self-reports) that they may have been exposed to COVID-19, Grand View University will offer the student the following options: self-quarantine housing on campus outside the residence halls, the ability to self-quarantine at home, or to remain in their room. If the resident chooses to remain in their

residential space, Roommate(s) can contact Adam Demers, Director of Residence Life, at [ademers@grandview.edu](mailto:ademers@grandview.edu) or call 263-2886 to discuss other housing options to increase social distancing.

**What is Grand View Residence Life doing to stop the spread of COVID-19?**

Grand View Residence Life is closing all residential lounges for the rest of the academic year. Cleaning staff has increased the frequency of cleaning for public restrooms and public touch points (handrails, door handles, etc.).

**I have more questions, who do I contact?**

First check <https://www.grandview.edu/about/institutional-information/emergency-information>

This will have all the University official updates in regards to COVID-19. If you have a question specifically related to housing at Grand View University, that can be directed to Adam Demers, [ademers@grandview.edu](mailto:ademers@grandview.edu)